

5x Why Method for Root-Cause Analysis

Find the root cause of an issue by asking 5 times the Why-Question.

Example 1 on Youtube: <https://www.youtube.com/watch?v=EOIW8j8MH10>

Example 2 on Youtube: <https://www.youtube.com/watch?v=zvkYFZUsBnw>

Please use this form **either** for the NCD Minimum Factor (MF) of your church **OR** use this form for one selected NCD Survey Question. Please follow the instructions of your group facilitator. Thanks

1. Why is Minimum Factor (MF)low? Why is Question No.:.....low?	Answer:
2. Why...	Answer:
3. Why...	Answer:
4. Why...	Answer:
5. Why...	Answer:

-----Please rip/cut off here & Return the slip below to Facilitator-----

EITHER: Possible root causes for our MF Minimum Factor:.....

OR: Possible root causes for the NCD Survey Question No.:.....

Reason No. 1:

Reason No. 2:

Reason No. 3: